



Caddo River Access RV Rental
McGrew Livestock Commission LLC
(870) 356-2004 Fax 870-356-3088
Office@caddoriveraccessrv.com

RENTER/RESPONSIBLE PARTY (also referred to as "I," "you," or "your"):

Name: _____

Address: _____

Home Phone: _____

Cell Phone: _____

E-mail: _____

Renter's DL number: _____

Address: _____

Phone: _____

1. **RENTAL PERIOD:** From _____ to _____ as follows:

Delivery by us on _____, by _____ a.m./p.m.

Pickup by us on _____, by 11:00 a.m.

*Please contact our office if anything changes. 870 -356-2004 or
office@caddoriveraccessrv.com

LOCATION OF TRAVEL TRAILER DURING RENTAL PERIOD:

Campground or Location Name: _____

Address: _____

Campground Site Number: _____

Physical location/directions to rental location (if street address not available):

No Pickup or Delivery on Sunday

Delivery and pickup between 10:00 a.m. and 3:00 p.m. Monday Through Friday

2 Day Rental Period required from Sept 1 Through April 30
3 Day Rental period required from May 1 to August 31

Charges: \$__149.00__ PER DAY x ____ DAYS = \$_____

Set-up/delivery charges \$_____

Add ons _____ Package \$_____

\$_____

Arkansas state sales tax 11.5% \$_____

Credit Card and/or Debit Card Processing Fee 3.75%

\$_____

TOTAL AMOUNT DUE

2. **DAMAGES.** A \$500.00 security/damage deposit is required. The renter is responsible for any damages to the travel trailer, and the travel trailer must be returned clean and free of refuse or garbage, holding tanks emptied, and the travel trailer not otherwise damaged or abused. All equipment, television, dishes, bedding, and other amenities provided with the travel trailer must be returned in as good a condition as when received.

Vehicle Loss or Damage. In the unfortunate situation that there is damage to the rental unit when you return, we want you to know how those situations will be handled. Our goal is to be as up front and clear as possible so there are no surprises. If you have ANY questions regarding this information, please do not hesitate to contact us.

The use of the awning on this travel trailer is the sole and complete responsibility of the renter. Should any damage be incurred to the awning during the rental period, renter will be responsible for all repairs/damages. It is renter's responsibility to retract the awning immediately should a wind storm, thunderstorm, rain storm, or other excessive weather conditions occur.

For any damages to the travel trailer, awning, or missing or damaged equipment/amenity items, the renter will be billed or the credit card on file will be charged for the actual cost of repairs/replacements. The renter will be notified prior to charging the credit card.

I have read, understand, and agree to all of the terms and conditions as outlined in this Damage Policy. I further state that I WILL _____ or WILL NOT _____ be using the awning of the travel trailer during the rental period. If I have indicated that I will be using the awning during the rental period, I specifically agree to all terms and conditions regarding the awning contained herein, including payment for any damages to the awning. If evidence of awning use is found and it was NOT disclosed at the time of reservation, you will be subject to a \$20 per night fee for the entire period of the rental PLUS the cost of any damages to the awning as set forth herein.

Signature of Renter

Date _____

3. **SET-UP** and/or delivery charges start at \$150.00 and are based on the requested delivery/pickup site. Actual charges will be agreed upon prior to delivery.
4. **PETS.** Only service animals or small, domesticated animals ("pets") are allowed in the travel trailer subject to the following rules and restrictions:

The renter/responsible party will be responsible for any damages to the travel trailer caused by a pet. A cleaning fee may be charged to the credit card on file or billed to the renter if extra cleaning is required.

When the travel trailer is returned, no visible signs that an animal was in the travel trailer should be seen. This includes, but is not limited to, pet hair; carpet and/or fabric stains; carpet and/or fabric tears, chew or claw marks; damage to window coverings, floor coverings, furniture, or bedding; pet food; or any smell or odor associated with an animal.

Do not leave your pet unattended in the travel trailer. If you are away from the travel trailer at any time, the animal must be confined in a pet carrier.

Do not allow your pet to be on ANY of the furniture in the travel trailer, including the seats, sofas, dinette area, and overhead bunks or beds, unless a water and pet hair proof mat is underneath the pet.

If evidence of a pet is found and it was NOT disclosed at the time of reservation, you will be subject to a \$25 per night fee for the entire period of your rental, along with a minimum \$300 cleaning charge. Additional cleaning charges as needed are billed at \$95 per hour. The additional fees, cleaning fees, and repair or replacement cost of any item with permanent damage or discoloration will be billed to the renter or charged to the credit card on file. The renter will be notified prior to charging the credit card.

I have read, understand, and agree to all of the terms and conditions as outlined in this Pet Policy and state that _____ (number of pets or 0 if none) will be present in the travel trailer during the rental period.

Signature of Renter

Date

5. **NO SMOKING** or use of any tobacco products of any type is strictly prohibited inside the travel trailer. A \$350 cleaning fee will be charged if use of any tobacco product is detected.
6. **CONFIRMATION OF RESERVATION AND PAYMENTS.** THIS RESERVATION WILL NOT BE CONSIDERED CONFIRMED UNTIL THIS RENTAL CONTRACT HAS BEEN EXECUTED AND RETURNED TO US AND THE RESERVATION PAYMENT PAID, and the travel trailer will remain subject to other rentals until receipt of the reservation deposit and executed Rental Contract by Caddo River Access Rv Rental. Renter will not be allowed to take possession of the travel trailer until a fully executed Rental Contract has been provided to Caddo River Access Rv Rental and all rental fees paid in full.
- a. Cancellations over 30 days in advance will be charged a \$149 fee. Cancellations less than 30 days in advance will be charged a \$300 fee. Cancellations within 72 hours of scheduled rental departure will be charged \$500 up to the full cost of the rental whichever is greater to help cover loss of profit from other potential customers due to your reservation. Due to unforeseen

cancellation fee. (Vouched has NO cash value) Please contact our office as early as possible if you are going to be unavoidably delayed. Remember other customers pickup times are affected if you are late for your pick up.

All fees are payable by **cash, certified bank check, money order, or a major credit card (Visa, MasterCard)**. 50% of the rental total is due when the reservation is made, the balance is due no less than 7 days prior to the first day of the rental period listed herein, or due immediately upon execution of the Rental Contract if less than 7 days before the first day of the rental period. See above for total amount due. Fees are subject to Arkansas state sales tax.

****If paying with cash or check a credit or debit card is still required in lieu of damage deposit, the card will not be charged if there is no damage****

ONCE PAYMENT IS RECEIVED, NO REFUND WILL BE MADE AS THE RESULT OF CANCELLATION, EARLY RETURN, OR OTHER REASON. NO EXCEPTIONS.

7. **IN CASE OF AN ACCIDENT:** If involved in an accident, you must immediately notify the police and notify Caddo River Access RV Rentals within 24 hours. A full written police report must be submitted to us upon your return. Failure to Comply will result in the forfeiture of your security deposit.
8. **PERSONAL/INSURANCE INFORMATION:** Proper identification, employment information, and a valid driver's license must be provided when reserving a travel trailer. **ALL INFORMATION IS VERIFIED.** You are required to provide (1) a copy of a current, valid driver's license for each person who will be driving the tow vehicle; and (2) proof of insurance (current insurance card) for each tow vehicle. Copies of these documents must be returned with your signed Rental Contract. If your auto insurance will cover the rented vehicle for liability and physical damage (Comprehensive & collision), you can provide Caddo Access Rv Rental with a binder/rider from your insurance company. The binder/rider will need to list the rental vehicle make/model/year/Vin # and list Caddo Access Rv Rentals as an additional insured.
EACH DRIVER WILL NEED TO PROVIDE A SEPARATE BINDER/RIDER UNLESS THEY ARE STATED AS INSURED ON THE SAME POLICY AS ANOTHER DRIVER.
9. You can choose a **Collision Damage Waiver option** from below.
All drivers must still provide current insurance cards to Caddo Access RV Rental. Liability insurance will follow the drivers insurance.
All physical damage of the vehicle will be covered with only deductible as out of pocket expense.
ALL RENTERS AND TOW VEHICLE DRIVERS MUST BE AT LEAST 25 YEARS OF AGE.
10. **OPERATING INSTRUCTIONS:** Complete operating instructions will be given at the time of departure. Please allow approximately 2 hours for these instructions. A more convenient time can be scheduled in advance.
11. **RIGHT OF REFUSAL:** We reserve the right to refuse any applicant.

12. TERMS AND RATES SUBJECT TO CHANGE WITHOUT NOTICE.

- 13.** Renter agrees to indemnify and save harmless Caddo Access RV Rentals, its agents, servants, and employees for all loss, liability, and expense that may be suffered or incurred as the result of claims made or actions brought by any persons or entities as the result of personal injuries or property damage caused in any way by the renter or resulting from his or her use/rental of the travel trailer; or from claims made or actions brought by Renter or any persons occupying the travel trailer as the result of personal injuries or property damage caused by their use/rental of the travel trailer.
- 14.** Renter is responsible for any loss or damage to their own personal items that may be inside the travel trailer during the rental period.
- 15. Prohibited Uses.** The following acts or uses of the travel trailer are prohibited: (a) operation of the tow vehicle by anyone who is not an authorized driver, by anyone whose driving license is suspended, or by anyone under the influence of drugs or alcohol; and (b) using the travel trailer to transport dangerous, hazardous, or illegal items.

I have read and understand all terms and conditions of this Rental Contract and agree to be bound by its terms.

(Please sign)

Renter/Responsible Party

DATE

***Our Office hours are 8:00 to 5:00pm Monday-Friday
870 - 356 - 2004
After Hours leave a message***